

Measures for protection against the coronavirus

According to the guidelines of the Federal Office of Public Health (FOPH), 19.10.2020

These measures are intended to safeguard the health of our visitors and employees. Their aim is to ensure that the necessary social distancing is maintained, and that hygiene measures are implemented. The situation is being monitored constantly, and these measures will be adapted accordingly, if and when needed.

Currently the covid-19-regulation is in force by the government. All visitors (above the age of 12) need to wear masks in all public places.

1. Hand hygiene

- Disinfectant is available for you at the entrance to the Museum, at the ticket office and at the cloakroom.
- Soap, disposable paper towels and disinfectant are provided in the toilets.
- Flyers, exhibition leaflets, guestbooks and other items that can be handled have all been removed.
- Those interested in buying books, postcards and other items from the shop should please consult the members of staff at the reception.
- Payment should preferably be made by card, not cash. If it is not possible for you to pay by card, the exact amount may be placed in the repository provided.
- The doors to the cloakroom behind the reception area will remain open.

2. Keep your distance

- The Kunsthaus-Bar follows its own protection concept in accordance with GastroSuisse guidelines. Food and drink may only be consumed while sitting at a table. Masks need to be worn until you approach the table.
- There is a plexiglass screen at the ticket office between the visitors and the reception personnel. Please keep your distance from others in the reception area, as indicated by the markings on the floor.
- Given the limited space in the reception area, no more than two people may stand there at the same time. In dry weather, other visitors must wait in front of the glass entrance door; if it rains, they must wait in the Kunsthaus Bar.
- The spiral staircases between the floors may be used by only one person in one direction at any time, in order to ensure the necessary minimum distance between visitors. The person ascending has right of way.
- There are also markings on the floor in the cloakroom area and in front of the toilets.

- No more than 75 visitors are allowed in the Kunsthaus Zug at any one time. Only one person at a time is allowed in each of the first two rooms to the north of the reception. The personnel at reception are responsible for counting the number of visitors.
- All people must keep a distance of 1.5 metres between each other at all times. The supervisory staff are responsible for monitoring compliance with this distancing rule.
- The Kunsthaus has ensured that the workspaces of employees in the offices in the 1st and 2nd upper floors are 1.5 metres from each other.
- For internal meetings a mask has to be worn when less than 4 m² space is available per person and a distance of 1.5 metres from each other cannot be maintained.
- Whenever possible, working at home is recommended.

3. Cleaning

- The cleaning personnel has been provided with protective equipment and the appropriate products.
- Surfaces that are often touched are regularly disinfected by personnel, including lift buttons, door handles, staircase railings, office materials, telephones, computer keyboards and payment machines.
- Office spaces are aired more regularly in order to ensure appropriate ventilation.

4. People with COVID-19 at the workplace

- Sick people must remain at home and are urged to self-isolate according to the instructions issued by the Federal Office of Public Health.
- Those people who only have mild symptoms of COVID-19 should also contact their doctor about being tested and immediately inform their personnel manager.

5. Special work situations

- Wearing surgical gloves/face masks is compulsory in situations where employees are unable to maintain the necessary social distancing. This might be the case if several people are needed to engage with a specific object. In these cases, masks and gloves will be provided by the Kunsthaus.

6. Information

- The personnel will be informed regularly:
 - About all measures that the Kunsthaus Zug has introduced. This is in order for personnel to implement these measures, and to ensure that the public also adheres to them.
 - About the continuing code of conduct of the FOPH: Wash your hands or clean them with disinfectant (especially after arriving at your workplace, after contact with the

public and after breaktimes); sneeze or cough into a handkerchief or your elbow, and throw away used handkerchiefs.

- The public will be informed:
 - In advance (via the Internet) and on the spot about the measures undertaken and about expected modes of behaviour.
 - That the supervisory staff is authorised to intervene in cases of hazardous behaviour.
- The official communications of the FOPH are displayed in the reception area, the cloakroom and the toilets.

7. Events programme

- Up to maximum 25 visitors
 - Wearing a mask is compulsory.
 - The contact data of those present must be saved and after 14 days they will be deleted.

KUNSTHAUS ZUG



Dr Matthias Haldemann
Director



Raffaella Manferdini
Head of Administration